



Welcome!



Welcome to the First Thursday IMRS Call

We will begin at 9:00 am Central time.

We will begin at 8:00 am Mountain time

Please mute your microphone upon entry.



First Thursday Stakeholder Liaisons

<u>Stakeholder Liaison</u>	<u>Email</u>	<u>States Covering</u>
Dan Belarmino	Danarnell.G.Belarmino@irs.gov	Iowa
Ann Burton	Ann.Burton@irs.gov	Colorado
Neki Cox	Neki.M.Cox@irs.gov	Nebraska South Dakota
Tammy Gay	Tammy.Gay@irs.gov	Illinois
Alan Gregerson	Alan.J.Gregerson@irs.gov	Minnesota North Dakota
Michael Smith	Michael.Smith6@irs.gov	Wisconsin
Jody Stamback	Jody.K.Stamback@irs.gov	Idaho Utah
Krista Sullivan	Krista.M.Sullivan@irs.gov	Missouri Kansas



Stakeholder Transitions

Fiscal Year Changes:

- **Montana and Wyoming – New Stakeholder Liaison and Meetings – Eryka Nolen, Area 5 – Eryka.Nolen@irs.gov**
- **Dan Belarmino (Iowa) and Tammy Gay (Illinois) are now in Area 3, but will remain on the call monthly and support these states**
- **Kathleen Fox is retiring October 31, 2022, Congratulations!**
- **Neki Cox will cover Nebraska and South Dakota**
- **Krista Sullivan will cover Kansas and Missouri**
- **Alan Gregerson will cover Minnesota and North Dakota**



NEW MS Teams meeting 11/3/2022

Starting November 3, 2022, use this new MS Teams meeting invitation:

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 241 938 273 298

Passcode: VdxVtm [Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 737-253-8186,,838814991#](#) United States, Austin

Phone Conference ID: 838 814 991# [Find a local number](#) | [Reset PIN](#)



Significant increase in texting scams

- **The IRS has identified and reported thousands of fraudulent domains tied to multiple MMS/SMS/text scams (known as smishing) targeting taxpayers. In recent months, and especially in the last few weeks, IRS-themed smishing has increased exponentially.**
- **In the latest activity, the scam texts often ask taxpayers to click a link where phishing websites will try to collect their information or potentially send malicious code onto their phones. The IRS does not send emails or text messages asking for personal or financial information or account numbers. These messages should all be red flags for taxpayers.**



Reporting IRS-related smishing

- **Taxpayers should continue reporting these scams to phishing@irs.gov**
- The following process will help capture important details for reporting smishing to the IRS:
 - Create a new email to phishing@irs.gov.
 - Copy the caller ID number (or email address).
 - Paste the number (or email address) into the email.
 - Press and hold the SMS/text message and select “copy”.
 - Paste the message into the email.
 - If possible, include the exact date, time, time zone and telephone number that received the message.
 - Send the email to phishing@irs.gov.
- **Scam SMS/text messages can also be copied and forwarded to wireless providers via text to 7726 (SPAM), which helps them spot and block similar messages in the future.**



Disaster Relief

- **FL 2022-19, dated September 29, 2022, postpones filing and tax payments on or after September 23, 2022, and before February 15, 2023, to February 15, 2023, for victims of Hurricane Ian.**

Links to check,

- <https://www.irs.gov/newsroom/around-the-nation>
- <https://www.irs.gov/newsroom/irs-announces-tax-relief-for-victims-of-hurricane-ian-in-florida>



IRS Appeals revised initial contact letters – Improving the taxpayer experience.:

- Specific to Independent Office of Appels
- Appeals has made two key revisions to these initial contact letters in response to feedback from taxpayers and practitioners.
 1. Can choose how they meet with Appeals
 - By telephone, video or in-person.
 - Work with taxpayers and representatives through the mail or secure electronic messaging.
 2. Provide the name and phone number of the Appeals Officer’s manager.
 - Ensure an appeal stays on track

Appeals recognizes that improving the taxpayer experience is a continuing process Appeals welcomes comments on additional ways we can help create a more positive experience for taxpayers and representatives, whether through revisions to our communications or through other process improvements.”

Individuals may submit their comments to AP.Taxpayer.Experience@irs.gov by Dec. 2, 2022.



State Updates – 1 of 2

Colorado (Amber Egbert)

Illinois (Maribeth Oliver)

Iowa (Kurt Konek)

Kansas (Carl York)

Minnesota (Mark Krause)

Missouri (Kim Hume)



State Updates – 2 of 2

Montana (Micah Christensen)

Nebraska (Fran Krejci)

North Dakota (Liliya Montgomery)

Wisconsin (Amanda Mosel)



IMRS is for Issues with an IRS Policy, Practice or Procedure –

**We are listening –
What is on your mind?**



Thank you!



Next meeting 11/03/2022



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